

BHMCT
(SEM II) THEORY EXAMINATION 2017-18
Housekeeping-II

Time: 3 Hours

Total Marks: 70

Note: 1. Attempt all Sections. If require any missing data; then choose suitably.

SECTION A

- 1. Attempt *all* questions in brief. 2 x 7 = 14**
- a. What is a Jacuzzi?
 - b. Define 'Convention'
 - c. What is Preventive Maintenance?
 - d. What is a Night Report?
 - e. Define Housekeeping Control Desk
 - f. What are Acoustics?
 - g. What is resilience?

SECTION B

- 2. Attempt any *three* of the following: 7 x 3 = 21**
- a. Discuss the Cleaning of Elevators
 - b. Write a short note on Resilient Floors.
 - c. What is the procedure of controlling Rodents?
 - d. Write the procedure for cleaning the main lobby area.
 - e. Write a short note on the waste and waste disposal method.

SECTION C

- 3. Attempt any *one* part of the following: 7 x 1 = 7**
- (a) Classify hard floors with cleaning and maintenance.
 - (b) Write a short note on the various types of carpets, their cleaning & upkeep.
- 4. Attempt any *one* part of the following: 7 x 1 = 7**
- (a) Write composition care and cleaning of Silver
 - (b) Explain the protective finishes on metals.
- 5. Attempt any *one* part of the following: 7 x 1 = 7**
- (a) Throw light on the various types of paints used on walls.
 - (b) Explain the use of Glass wall Coverings.
- 6. Attempt any *one* part of the following: 7 x 1 = 7**
- (a) What is a Duty Roster? Explain with example.
 - (b) What do you understand by staff allocation?
- 7. Attempt any *one* part of the following: 7 x 1 = 7**
- (a) Throw light on the activities of the control desk.
 - (b) Write a short note on safeguarding the assets.