

(Following Paper ID and Roll No. to be filled in your Answer Books)

PAPER ID :**Roll No.**

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B.H.M.C.T.**Theory Examination (Semester-II) 2015-16****ACCOMMODATION OPERATIONS-II****Time : 3 Hours****Max. Marks : 100****SECTION-A**

Q1. Attempt all the parts:

(10X2=20)

- Give two types of wall finishes.
- What do you mean by 'Tint'?
- What do you mean by 'Veneer'?
- What is 'Acoustics'?
- What is 'Malleable'?
- For what 'EPNS' stands for?
- Define 'Feldspar'.
- Define 'Cornices'.
- Give two merits of Wall Papers.
- Define 'Dado'.

SECTION-B

Q2. Attempt any five parts:

(5X10=50)

- Explain the importance of keeping the lobby clean. Describe methods employed to keep lobby clean.
- Explain in detail the types of mattresses used in hotel guest rooms.
- Write a note on the steps for preparation of spring cleaning. Why is spring cleaning important?
- Explain the difference in cleaning of an occupied room and a vacant room.
- What is discrepancy report? Explain it with the support of a format.
- Explain the cleaning procedure of elevators.
- Name different types of pests found in hotel atmosphere. Explain how pest control is carried out in hotels.
- Throw light on 'Lost and Found'. Illustrate it with a format.

SECTION-C

Attempt any two parts:

(2X15=30)

- Explain the importance and use of the various floors and subfloors.
- Explain the cleaning and composition of metal objects.
- Explain duty roster and its importance. Explain it with a format.

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