

(Following Paper ID and Roll No. to be filled in your  
Answer Books)

**Paper ID : 174216**

Roll No. 

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**B.H.M.C.T.**

**Theory Examination (Semester-VI) 2015-16**

**HOTEL HOUSE KEEPING-II**

**Time : 3 Hours**

**Max. Marks : 100**

**Note: Attempt all parts.**

**Section-A**

**UPTU NOTES**

**1. Define the following** (2×10 = 20)

- (a) front of the house
- (b) Lost and found
- (c) Plugged room
- (d) Recycle inventory

(e) Buffing

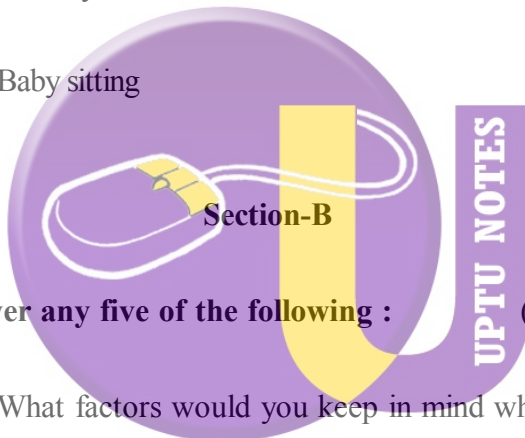
(f) Dirt

(g) Tarnish

(h) Dado

(i) Amenity

(j) Baby sitting



2. **Answer any five of the following :** (10×5 = 50)

(a) What factors would you keep in mind while selecting carpets for the banquet hall of a 5-star hotel?

(b) What are the different treatments given to walls before painting for the paints to last long?

(c) How are the carpets classified?

- (d) Write a note on housekeeping day.
- (e) What are the different types of wall paper used in hotel?
- (f) What are the protective finishes applied on metals?
- (g) Write a note on room inspection checklist with proper format.
- (h) Draw a format of any two:

(i) Carpet shampooing register

(ii) Store indent

(iii) Lost and found slip

UPTU NOTES

Section-C

**Answer any two of the following :**

(15×2 = 30)

3. Why housekeeping control desk is called as the nerve centre of housekeeping department? Discuss the importance and function of control desk.

(3)

P.T.O.

4. Prepare a duly roaster of guest room attendant for 100 rooms of 5\* property.
5. What are the public areas? Explain the cleaning procedure of lobby.

