

(Following Paper ID and Roll No. to be filled in your
Answer Books)

Paper ID : 175404

Roll No.

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B.H.M.C.T.

Theory Examination (Semester-IV) 2015-16

HOTEL HOUSEKEEPING-IV

Time : 3 Hours

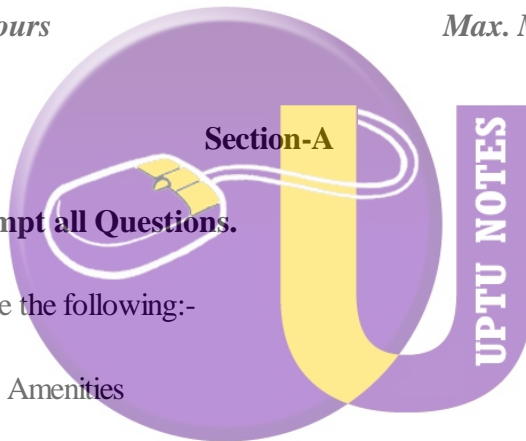
Max. Marks : 100

Q1. Attempt all Questions.

(10×2=20)

Define the following:-

- (a) Amenities
- (b) CPR
- (c) Master key
- (d) Hue
- (e) Grubs



- (f) Oasis
- (g) Foliage
- (h) Ikebana
- (i) SOP
- (j) Chroma

Section-B

Q2. Attempt any five questions. (10×5=50)

- (a) What are the Personal qualities of Housekeeping staff?
- (b) What is First Aid? Write a short note on the first aid box.
- (c) Write an Essay on the types of keys & their control.
- (d) Discuss Prang's color system with the help of color wheel.
- (e) What are the criteria for selection of Hard Floor Covering?

- (f) What is Horticulture? Explain its importance in hotels.
- (g) Describe the various types of natural manures. Mention their benefits.
- (h) Write a short note on Waste disposal.

Section-C

Attempt any two questions.

(15×2=30)

Q3. Describe the following types of Wall Covering:-

- i. Paints
- ii. Wall Paper

Q4. List 10 different flower & 10 types of foliage used in flower arrangement.

Q5. What are the general methods of pest control?